

Union Security Insurance Company

Union Security Insurance Company

Agent Onboarding, Maintenance, Supplies and Market Support

Phone: (855) 741-4308

Hours:

Mon -Thu: 7:30 AM-4:00 PM CST

Fri: 7:30 AM - 11:00 AM CST

New Business

Phone: (833) 552.0827

Hours:

Fax: (859) 425.5249

M-F 7:30 AM-5:00 PM CST

(only for applications using EFT)

Make all checks payable to
the Union Security Insurance
Company'

Mail new apps paying by check to:

Union Security Insurance Company

P.O. Box 14399

Lexington, KY 40512-9700

E-App ONLY

Telephone Interview with Voice Signature:

Phone: (833) 868.7813

Voice Signature Only:

Phone: (833) 868.7812

Hours: M - F, 8:00 AM - 8:00 PM CST

Sat 8:00 AM - 3:00 PM CST

Underwriting

Phone: (833) 552.0827

Hours:

Fax: (855) 411.9633

M-F 8:00 AM-5:00 PM CST

Case Management

Hours:

Fax: (855) 447.0391

M-F 7:30 AM-5:00 PM CST

Fax only documents that a case manager specifically requests

Telephone Interview

Hours:

M-F 8:00 AM-8:00 PM CST

Phone: (833) 868.7813

Policyholder Services

Hours:

Phone: (833) 552.0827 (agents)

M-F 8:00 AM-5:00 PM CST

Phone: (833) 552.0827 (policyholders)

(agents)

M-F 7:00 AM-7:00 PM CST

Fax: (855) 291.0553

(policyholders)

Mailing Address for RENEWAL PREMIUMS ONLY

Make check payable to the
appropriate

underwriting company

Reference policyholder name

and policy number on all

checks and correspondence

Union Security Insurance Company

P.O. Box 14770

Lexington, KY 40512-4770

Claims

Phone: (833) 552.0827 (agents)

Hours:

Phone: (833) 552.0827 (policyholders)

M-F 7:00 AM-5:00 PM CST

Fax: (855) 482.7876

Union Security Insurance Company

P.O. Box 14770

Lexington, KY 40512-4770